



**Independence
Blue Cross**

*A message to
Business Office Managers*

Bulletin No. 07-09

TO: Administrators of Independence Blue Cross behavioral health providers including participating partial hospital programs, substance abuse treatment facilities, and residential facilities in Pennsylvania

FROM: John Deeves
Senior Director, Contracting and Network Services

DATE: July 9, 2009

SUBJECT: Rate adjustment for July 1, 2009

We are sending this bulletin to inform you that, in accordance with your facility's Traditional/Indemnity contract, Independence Blue Cross has implemented a 3.2 percent increase for services provided on or after July 1, 2009. This increase is an inflation adjustment that corresponds to the Market Basket Index that we use for these calculations.

These increased rates will apply only to members with Traditional Independence Blue Cross coverage.

If you have any questions regarding this bulletin, please contact your Network Coordinator.

We encourage you to share this information with appropriate members of your staff.

Independence Blue Cross offers products directly, through its subsidiaries Keystone Health Plan East and QCC Insurance Company, and with Highmark Blue Shield — independent licensees of the Blue Cross and Blue Shield Association.