What’s Up Wednesday
Together Let’s Get ICD-10 Ready

Date: September 18, 2013
Time: 2pm – 3pm
Phone Number: 800-882-3610
Pass Code: 5411307

Presented by the Pennsylvania Blues Plans
What’s Up Wednesday

- **Increase** collaboration, communication, and education
- **Expand** understanding of ICD-10
- **Raise** awareness of unique challenges
- **Share** tools, techniques, and best practices

*All call attendees are on mute except for guest speakers and panelists. If you have a question, please e-mail it to ICD10ProviderCommunication@capbluecross.com so we can address it during the call.*
Today’s Agenda

• ICD-10 and Testing
  o The PA Blues Plans: Ready to Test for ICD-10

• Spirit Physician Services, Inc.
  o ICD-10 Readiness and Testing

• Children’s Hospital of Philadelphia
  o ICD-10 Readiness and Testing

• Thoughts and questions
  o What would you like to talk about next?
Who is Speaking Today?

• ICD-10 and Testing
  o Tim Wadsworth
    o Director, CPN Provider Communications - IBX

• Medical Community Introductions
  o Kevin Quaglia
    o Senior Manager, Provider Services - BCNEPA

• Spirit Physician Services, Inc
  o Marjorie Kluck
    o Revenue Cycle Manager

• Children’s Hospital of Philadelphia
  o John P. Glatthorn
    o ICD-10 Enterprise Initiative & HIPAA 5010 Transition
Pennsylvania Blues: ICD-10 and Testing

The Pa Blues Plans have identified a few key areas
- Physician offices have their own unique testing needs
- Hospitals are focused on technical testing
- Training is being slated at the same time as testing

Current priorities
- Providers and facilities testing
- Collaboration with statewide trade associations
Quarterly Testing Overview
ICD-10 Testing and the PA Blues Plans
ICD-10 Testing Key Points

Overview of PA Blues Testing

• The PA Blues Plans have developed strategies
  • Each plan has similar timelines
  • Each plan is conducting their independently

• Physician offices depend upon vendors for end-to-end testing
  • Vendor readiness is a concern

• Facilities testing concerns
  • High-dollar/high-frequency claims
  • Impact on actual claims processing time
## PA Blues Quarterly Testing Overview

### 3rd Quarter 2013
- Compile vendor survey responses
- Continue internal application development
- Internal functional testing

### 4th Quarter 2013
- Monitor vendor readiness
- Continue internal functional testing
- Begin external academic code testing

### 1st Quarter 2014
- Begin external provider functional testing
- Begin external vendor testing

### 2nd Quarter 2014
- Continue end-to-end testing
- Complete vendor testing
- Complete internal testing
ICD-10 Readiness and Testing
Guest Speakers
Spirit Physician Services, Inc
Spirit Physicians Services, Inc

• Located in three central Pennsylvania counties
  ▫ Cumberland
  ▫ Dauphin
  ▫ York

• 23 office sites
  ▫ 11 Primary Care Sites
  ▫ 12 Specialty Services Care Sites

• 142 physicians on staff

• Affiliated with Holy Spirit Hospital
ICD-10 Readiness and Testing

- Overall ICD-10 Implementation and Readiness
  - Where are we now?
    - Each office is unique
  - How are we planning forward?
    - Physician champions
    - Double coding charts

- ICD-10 Testing
  - Internal testing
  - End-to-end testing with payers
Children’s Hospital of Philadelphia
Children’s Hospital of Philadelphia

• Located in Philadelphia
  ▫ Main campus
  ▫ Specialty Care Centers - wide range of diagnostic testing, treatment, follow-up and rehabilitation services

• Multiple sites
  ▫ 527-bed main building
  ▫ 12 specialty services care sites
  ▫ Urgent care facility
  ▫ Partnerships with surrounding Hospitals

• Noted as the country’s leading pediatric hospital
ICD-10 Readiness and Testing

• Overall ICD-10 Implementation and Readiness
  ▫ Where are we now?
    • Currently focused on DRG shifts analysis
  ▫ How are we planning forward?
    • Coder and physician training

• ICD-10 Testing
  ▫ Internal testing
  ▫ End-to-end testing with payers

• What is:
  ▫ “Double Unspecified Code”
Next What’s Up Wednesday Call

- **Next What’s Up Wednesday Call:**
  - Scheduled for 10/16/13 2:00pm – 3:00pm

- **Visit a PA Blue’s Plan website for more information:**
  - Capital BlueCross
  - Blue Cross Northeastern PA
    [https://www.bcnepa.com/Privacy/HIPAA/ICD-10.aspx](https://www.bcnepa.com/Privacy/HIPAA/ICD-10.aspx)
  - Independence Blue Cross
  - Highmark Blue Shield

We would like to hear from you! Send your feedback to:
[ICD10ProviderCommunication@capbluecross.com](mailto:ICD10ProviderCommunication@capbluecross.com)
Follow-up

Please contact a Blues Plan for more information:

- Capital BlueCross: ICD10PC@CapBlueCross.com
- Highmark Blue Shield: ICD10Inquiries@highmark.com
- Independence BlueCross: icd10@ibx.com
- BCNEPA: Kevin.Quaglia@bcnepa.com
Questions