

Specialty Pharmacy Program

Finding the best pharmacy for your specialty medications



When you've been given a new diagnosis or medication to take, there's a lot to think about. Independence Blue Cross (IBX) wants to help make things easier for you to manage. We've launched a new program that finds the best specialty pharmacy to fill your specialty prescriptions.

What is a specialty pharmacy?

A specialty pharmacy provides patients with certain medications that traditional pharmacies cannot. These medications may require special handling or monitoring. Specialty pharmacies also provide the necessary supplies for patients to take their medications. They can deliver them through home delivery or mail order. They can also teach patients how to take their medications correctly and provide clinical support in case of side effects.

What you can expect

If you are prescribed a new specialty medication, a specialty pharmacy will contact you directly to set up your account and arrange for the delivery of your medications, supplies, and support.

If you already take specialty medication(s), any refills will now be serviced by a pharmacy that IBX has selected to better meet your specialty medication needs. As your next refill approaches, the new pharmacy will contact you to set up your account and ensure a smooth transition.

- Your pharmacy benefits will remain the same (e.g., copays/cost-sharing, drugs covered under the formulary).
- You will still receive the same drug your doctor prescribed. The brand, type, and quantity will not change.
- If your medication was shipped directly to you, you may continue to have it shipped to the same location from the new pharmacy.

If you take other medications that you receive from a non-specialty pharmacy, you can continue to get those medications the same way you do today.

Questions? Call us at the number listed on your member ID card.

Independence Blue Cross offers products through its subsidiaries Independence Assurance Company, Independence Hospital Indemnity Plan, Keystone Health Plan East, and QCC Insurance Company — independent licensees of the Blue Cross and Blue Shield Association.

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