

Use this guide as a reference tool when submitting professional claims. The information was current at the time of publication. We will announce changes on the Provider News Center and the Provider Engagement, Analytics & Reporting (PEAR) portal.

Prefix	Product name		formation onic claims	Paper claim mailing address	Billing provider
		ISA-08	GS-03		
	Keystone Health Plan East	Indepe	endence		
QCG	Keystone Health Plan East POS				Valid and registered NPI is <b>required</b> . Electronic (837P) Loop 2010AA NM108 = XX NM109 = NPI # Paper (CMS-1500) NPI # – Box 33A
QCH	Keystone Health Plan East HMO				
QCI	Keystone 65 HMO				
QCI	Keystone 65 Focus Rx HMO				
QCJ	Keystone Health Plan East ERISA POS				
QCK	Keystone 65 POS				
QCL	Keystone Health Plan East ERISA HMO				
QHX	IBC HMO Proactive Individual – Off Exchange				
QSP	IBC HMO Proactive Small Group			Claims Receipt Center	
QXJ	IBC HMO Proactive Individual – On Exchange	E 4704	05050		
	Keystone HMO Platinum – On Exchange*	54704	95056	P.O. Box 211184 Eagan, MN 55121	
YXQ	Keystone HMO Gold – On Exchange				
	Keystone HMO Silver Classic – On Exchange Keystone HMO Silver Basic – On Exchange Keystone HMO Bronze – On Exchange Keystone HMO Gold Classic – On Exchange				
YXR	Small Group POS – On Exchange*				
	Keystone HMO Platinum – Off Exchange*				
YXW	Keystone HMO Gold – Off Exchange				
	Keystone HMO Silver Classic – Off Exchange				
	Keystone HMO Bronze – Off Exchange				
	Personal Choice®	Indepe	ndence		
WYX	Personal Choice EPO – HSA			Claims Receipt Center 54704 P.O. Box 211184	
YXF	Personal Choice PPO	54704	54704		
YXK	Personal Choice 65 <sup>SM</sup> PPO Personal Choice 65 Prime Rx PPO	0.1.0+		Eagan, MN 55121	

Prefix	Product name	Payer information for electronic claims		Paper claim	Billing provider
		ISA-08	GS-03	mailing address	Dining provider
	Personal Choice® (continued)	Independence			
YXO	Personal Choice PPO Platinum – Off Exchange*	54704 54704			Valid and registered NPI is <b>required.</b>
	Personal Choice PPO Gold – Off Exchange				
	Personal Choice PPO Silver – Off Exchange				
	Personal Choice PPO Bronze – Off Exchange Personal Choice PPO Bronze Reserve – Off Exchange*				
	Personal Choice PPO Platinum – On Exchange*				
YXP	Personal Choice PPO Gold – On Exchange Personal Choice PPO Gold Classic – On Exchange			Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	
125	Personal Choice PPO Silver – On Exchange		54704		
	Personal Choice PPO Bronze – On Exchange Personal Choice PPO Bronze Reserve – On Exchange*				
YXU	Small Group PPO – On Exchange*				
YXX	Personal Choice EPO Catastrophic, Bronze Basic, Gold*, Bronze Reserve, Platinum*, and Silver Reserve* – On Exchange	_			
YXY	Personal Choice EPO Catastrophic, Bronze Basic, Gold*, Bronze Reserve, Platinum*, Silver Reserve*, Silver Reserve Select* – Off Exchange				
	BlueCard <sup>®</sup>	Independence			Electronic (837P)
All National PPO Prefixes	PPO Professional Blue Cross or Blue Shield member ID card with "PPO" in a suitcase and a prefix not defined previously <sup>† ‡</sup> Medicare Advantage PPO Blue Cross or Blue Shield member ID card with "MA PPO" in a suitcase and a prefix not defined previously	54704	54704	Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	Loop 2010AA NM108 = XX NM109 = NPI # Paper (CMS-1500) NPI # – Box 33A

Prefix	Product name	Payer information for electronic claims		Paper claim mailing address	Billing provider	
	BlueHPN®	ISA-08 GS-03 Independence		·		
All BlueHPN Prefixes	ID Card Front: BlueHPN members will be identified by the Blue High Performance Network name and the "BlueHPN in a suitcase" logo  ID Card Back: A disclaimer indicates that the member has limited benefits outside of BlueHPN product areas  Prefixes will be added to this grid, as assigned.	54704	54704	Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	Valid and registered NPI is <b>required.</b> Electronic (837P)	
	Blue Cross®	Independence			Loop 2010AA NM108 = XX	
QMO	MedigapFreedom	54704	54704	Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	NM109 = NPI # Paper (CMS-1500) NPI # – Box 33A	
	Blue Shield®	Highmark				
QCA QCC	Traditional Blue Cross <sup>®</sup> Blue Shield <sup>®</sup> Concurrent Major Medical	54771				
QCE	Security 65®, 65 Special, and MedigapSecurity		54771 54771		Highmark Blue Shield P.O. Box 890062	
QCN QCO	Comprehensive Major Medical (CMM) Blue Cross Indemnity			34771 34771	Camp Hill, PA 17089-0062	
QCR	Medigap, Blue Cross only					
	Federal Blue Cross	Highmark		Highmark		
R followed by 8 numeric characters	Federal Employee Program (FEP) member ID starts with an "R"	54771	54771	Highmark Blue Shield P.O. Box 890062 Camp Hill, PA 17089-0062		

Prefix	Product name	Payer information for electronic claims ISA-08 GS-03		Paper claim mailing address	Billing provider
	Third-party administrators	Independence Administrators			
Independence Administrators National PPO prefixes	Independence Administrators logo on the ID card with "PPO" in a suitcase and a prefix not defined previously  Independence Administrators  For additional claims information, visit <a href="www.ibxtpa.com/providers">www.ibxtpa.com/providers</a> .				
Independence Administrators Blue HPN prefixes	ID card front: Blue HPN members will be identified by the Blue High Performance Network name and the "Blue HPN in a suitcase" logo  ID card back: A disclaimer indicates that the member has limited benefits outside of Blue HPN product areas  Prefixes will be added to this grid, as assigned.  Independence Administrators For additional claims information, visit <a href="https://www.ibxtpa.com/providers">www.ibxtpa.com/providers</a> .	54704	TA720 or 54763	Independence Administrators c/o Processing Center P.O. Box 21974 Eagan, MN 55121	Valid and registered NPI is required. Electronic (837I) Loop 2010AA NM108 = XX NM109 = NPI # Paper (UB-04) NPI # – Box 56

<sup>\*</sup> This product is no longer offered.

<sup>†</sup> When treating non-Independence members, professional claims for Highmark Blue Shield, Highmark Blue Cross Blue Shield of Delaware, Highmark BCBS of Western New York, Highmark BS Northeastern New York, and Highmark BCBS of West Virginia must be submitted to Highmark.

<sup>&</sup>lt;sup>‡</sup> When treating non-Independence members, professional providers contracted with other local area Blue Cross and/or Blue Shield (BCBS) health plans (e.g., Capital Blue Cross and Horizon Blue Cross Blue Shield of New Jersey) must submit claims to the contracted BCBS health plan for the member based on their member ID card.