

# Health Insurance Portability and Accountability Act (HIPAA) Authorization

## HIPAA Privacy Issues

The U.S. Department of Health and Human Services' Office for Civil Rights (OCR) enforces the HIPAA Privacy, Security, and Breach Notification Rules. Independence Blue Cross (Independence) is subject to HIPAA, as are most health care providers.

Find out more about your rights under HIPAA [here](#).

A third-party app or website generally **will not** be subject to HIPAA, but a third-party app or website is required to comply with the terms of its own privacy notice or privacy policy.

To learn more about filing a complaint with OCR related to HIPAA requirements, [click here](#).

You may also file a HIPAA complaint with Independence by contacting our Keystone HMO CHIP Member Help Team at the number on the back of your or your child's member ID card.

## Non-HIPAA Privacy Issues

The Federal Trade Commission (FTC) protects against deceptive acts. For example, a third-party app or website discloses personal data in violation of its privacy notice or privacy policy.

If you believe an app or website inappropriately used, disclosed, or sold your or your child's information, contact the FTC. You may file a complaint with the FTC [here](#).

For more information about app or website privacy and security, [click here](#).



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Independence Blue Cross is an independent licensee of the Blue Cross and Blue Shield Association.

Independence Blue Cross complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-275-2583 (TTY/TDD: 711). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-275-2583 (TTY/TDD: 711)。