

Save time and money with Rx mail order service

Filling your prescriptions has never been so quick and convenient. With our mail order service administered by FutureScripts®, you can order prescriptions and have them delivered safely right to your door.

Why should I use mail order service?

- Spend less money since a 90-day supply costs less than what you typically pay at a retail pharmacy.
- Minimize trips to the pharmacy with delivery to you within 14 days.
- Save time by managing your prescription refills online or with a quick phone call.
- Get email alerts to refill your prescription.
- Order refills, check order status, and pay your bill online.
- Manage prescriptions for you and your family.
- **Enjoy free standard shipping!**

You have two easy ways to get started:

1 Phone

- 1) Call the number on the back of your ID card to initiate your mail order request.

When you call, you will need:

- your name and member ID number;
- names of the long-term medications you take;
- your doctor's name and phone number;
- your mailing address.

Your doctor will be contacted by our mail order pharmacy to get your prescription information.

- 2) Or ask your doctor to call FutureScripts at the number on the back of your ID card to initiate the prescription request.

2 Mail

- 1) Ask your doctor to write a prescription for a 90-day supply with three refills.
- 2) Log in to **www.ibxpress.com**.
- 3) Click on *Forms* and select *Mail Order Service Form*.
- 4) Complete the form, attach the prescription, and mail to FutureScripts.

Tip: If you need your prescription immediately, ask your doctor for two prescriptions: one for your initial 30-day supply to fill at your local retail pharmacy and one 90-day supply with three refills for mail order.

Get mail order today. Call the number on the back of your ID card or visit www.ibxpress.com to learn more.

