

Personal Choice

PPO 4 Summary of Benefits



Personal Choice® our popular Preferred Provider Organization (PPO), gives you freedom of choice by allowing you to choose your own doctors and hospitals. You can maximize your coverage by accessing your care through Personal Choice's network of hospitals, doctors and specialists, or by accessing care through preferred providers that participate in the BlueCard® PPO program. Of course, with Personal Choice, you have the freedom to select providers who do not participate in the Personal Choice network or BlueCard PPO program. However, if you receive services from out-of-network providers, you will have higher out-of-pocket costs and may have to submit your claim for reimbursement.

With Personal Choice...

- You do not need to enroll with a primary care physician
- You never need a referral

| Benefit | In-network | Out-of-network ¹ |
|---|----------------|-----------------------------|
| DEDUCTIBLE | | |
| Individual | \$0 | \$1,500 |
| Family | \$0 | \$4,500 |
| OUT-OF-POCKET MAXIMUM | | |
| Individual | None | \$10,000 |
| Family | None | \$30,000 |
| LIFETIME MAXIMUM | | |
| | Unlimited | Unlimited |
| DOCTOR'S OFFICE VISITS | | |
| Primary care services | \$30 copayment | 50%, after deductible |
| Specialist services | \$50 copayment | 50%, after deductible |
| PREVENTIVE CARE FOR ADULTS AND CHILDREN | | |
| | 100% | 50%, no deductible |
| PEDIATRIC IMMUNIZATIONS | | |
| | 100% | 50%, no deductible |
| ROUTINE GYNECOLOGICAL EXAM/PAP | | |
| <small>1 per calendar year for women of any age³</small> | 100% | 50%, no deductible |
| MAMMOGRAM | | |
| | 100% | 50%, no deductible |
| NUTRITION COUNSELING FOR WEIGHT MANAGEMENT | | |
| <small>6 visits per calendar year³</small> | 100% | 50%, after deductible |
| OUTPATIENT LABORATORY/PATHOLOGY | | |
| | 100% | 50%, after deductible |

¹ Out-of-network, non-participating providers may bill you for differences between the Plan allowance, which is the amount paid by Personal Choice, and the provider's actual charge. This amount may be significant. Claims payments for out-of-network professional providers (physicians) are based on IBC's own fee schedule. For services rendered by hospitals and other facility providers, the allowance may not refer to the actual amount paid by Personal Choice to the provider. Under Independence Blue Cross (IBC) contracts with hospitals and other facility providers, IBC pays using bulk purchasing arrangements that save money at the end of the year but do not produce a uniform discount for each individual claim. Therefore, the amount paid by IBC at the time of any given claim may be more or it may be less than the amount used to calculate your liability. It is important to note that all percentages for out-of-network services are percentages of the Plan allowance, not the provider's actual charge.

³ Combined in/out-of-network

The benefits may be changed by IBC to comply with applicable federal/state laws and regulations.



Benefits underwritten or administered by QCC Insurance Company, a subsidiary of Independence Blue Cross-independent licensees of the Blue Cross and Blue Shield Association.

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| Benefit | In-network | Out-of-network ¹ |
|--|---|--|
| MATERNITY | | |
| First OB visit | \$30 copayment | 50%, after deductible |
| Hospital | \$400/day; maximum of 5 copayments/admission ⁴ | 50%, after deductible |
| INPATIENT HOSPITAL SERVICES | | |
| | \$400/day; maximum of 5 copayments/admission ⁴ | 50%, after deductible |
| INPATIENT HOSPITAL DAYS | | |
| | Unlimited | 70 |
| OUTPATIENT SURGERY | | |
| | \$400 copayment | 50%, after deductible |
| EMERGENCY ROOM | | |
| | \$125 copayment (copayment not waived if admitted) | \$125 copayment (copayment not waived if admitted) |
| AMBULANCE | | |
| Emergency | 100% | 100%, NO deductible |
| Non-emergency | 100% | 50%, after deductible |
| OUTPATIENT X-RAY/RADIOLOGY (Copayment not applicable when service performed in ER or office setting) | | |
| Routine Radiology/Diagnostic | \$50 copayment | 50%, after deductible |
| MRI/MRA, CT/CTA Scan, PET Scan | \$175 copayment | 50%, after deductible |
| THERAPY SERVICES | | |
| Physical and occupational 30 visits per calendar year ³ | \$50 copayment | 50%, after deductible |
| Cardiac rehabilitation 36 visits per calendar year ³ | \$50 copayment | 50%, after deductible |
| Pulmonary rehabilitation 36 visits per calendar year ³ | \$50 copayment | 50%, after deductible |
| Speech 20 visits per calendar year ³ | \$50 copayment | 50%, after deductible |
| Orthoptic/Pleoptic 8 sessions lifetime maximum ³ | \$50 copayment | 50%, after deductible |
| SPINAL MANIPULATIONS 20 visits per calendar year ³ | | |
| | \$50 copayment | 50%, after deductible |
| INJECTABLE MEDICATIONS | | |
| Standard Injectables | 100% ² | 50%, after deductible |
| Biotech/Specialty Injectables | \$125 copayment | 50%, after deductible |
| CHEMO/RADIATION/DIALYSIS | | |
| | 100% | 50%, after deductible |
| OUTPATIENT PRIVATE DUTY NURSING 360 hours per calendar year ³ | | |
| | 80% | 50%, after deductible |
| SKILLED NURSING FACILITY 120 days per calendar year ³ | | |
| | \$200/day; maximum of 5 copayments/admission ⁴ | 50%, after deductible |
| HOSPICE AND HOME HEALTH CARE | | |
| | 100% | 50%, after deductible |
| DURABLE MEDICAL EQUIPMENT | | |
| | 50% | 50%, after deductible |
| PROSTHETICS | | |
| | 50% | 50%, after deductible |

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2 Office visit subject to copayment

3 Combined in/out-of-network

4 Copayment waived if readmitted within 10 days of discharge

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| Benefit | In-network | Out-of-network ¹ |
|---|---|-----------------------------|
| MENTAL HEALTH CARE | | |
| Outpatient 20 visits per calendar year ³ | \$50 copayment | 50%, after deductible |
| Inpatient 30 days per calendar year ³ | \$400/day; maximum of 5 copayments/admission ⁴ | 50%, after deductible |
| SERIOUS MENTAL ILLNESS CARE | | |
| Outpatient 60 visits per calendar year ³ | \$50 copayment | 50%, after deductible |
| Inpatient 30 days per calendar year ³ | \$400/day; maximum of 5 copayments/admission ⁴ | 50%, after deductible |
| SUBSTANCE ABUSE TREATMENT | | |
| Outpatient/Partial facility visits 60 visits per calendar year ³ , 120 visits lifetime maximum ³ | \$50 copayment | 50%, after deductible |
| Rehabilitation 30 days per calendar year ³ , 90 day lifetime maximum ³ | \$400/day; maximum of 5 copayments/admission ⁴ | 50%, after deductible |
| Detoxification 7 days per admission ³ , 4 admissions lifetime maximum ³ | \$400/day; maximum of 5 copayments/admission ⁴ | 50%, after deductible |

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What is not covered?

- services not medically necessary
- services or supplies which are experimental or investigative except routine costs associated with clinical trials
- hearing aids, hearing examinations/tests for the prescription/fitting of hearing aids, and cochlear electromagnetic hearing devices
- assisted fertilization techniques such as in-vitro fertilization, GIFT and ZIFT
- reversal of voluntary sterilization
- expenses related to organ donation for non-member recipients
- alternative Therapies/complementary medicine
- dental care, including dental implants, and non-surgical treatment of temporomandibular joint syndrome (TMJ)
- music therapy, equestrian therapy and hippotherapy
- treatment of sexual dysfunction not related to organic disease except for sexual dysfunction resulting from an injury
- routine foot care, unless medically necessary or associated with the treatment of diabetes
- foot orthotics, except for orthotics and podiatric appliances required for the prevention of complications associated with diabetes
- cranial prostheses including wigs intended to replace hair
- routine physical exams for non-preventive purposes such as insurance or employment applications, college, or premarital examinations
- contraceptives
- immunizations for travel or employment
- services or supplies payable under Workers' Compensation, Motor Vehicle Insurance, or other legislation of similar purpose
- cosmetic services/supplies
- self-injectable drugs
- vision care (except as specified in a group contract)

This summary represents only a partial listing of the benefits and exclusions of the Personal Choice Program described in this summary. If your employer purchases another program, the benefits and exclusions may differ. Also, benefits and exclusions may be further defined by medical policy. As a result, this managed care plan may not cover all of your health care expenses. Read your contract/member handbook carefully for a complete listing of the terms, limitations and exclusions of the program. If you need more information, please call 1-800-ASK-BLUE (1-800-275-2583).

Services that require precertification

INPATIENT SERVICES

Surgical and non-surgical inpatient admissions
 Acute rehabilitation
 Skilled nursing facility
 Inpatient hospice
 Maternity admission (for notification only)

OUTPATIENT FACILITY/OFFICE SERVICES

(other than inpatient)

MRI/MRA
 CT/CTA scan
 PET scan
 Nuclear cardiac studies
 Hysterectomy
 Cataract surgery
 Nasal surgery for submucous resection and septoplasty
 Transplants (except cornea)
 Comprehensive outpatient pain management programs (including epidural injections)
 Obesity surgery
 Sleep studies
 Day rehabilitation programs
 Dental services as a result of accidental injury
 Uvulopalatopharyngoplasty (including laser-assisted)

ALL HOME CARE SERVICES (including infusion therapy in the home)

INFUSION THERAPY DRUGS administered in an Outpatient Facility or in a Professional Provider's Office (see list included in your open enrollment packet)

BIRTHING CENTER (for notification only)

ELECTIVE (non-emergency) AMBULANCE TRANSPORT

OUTPATIENT PRIVATE DUTY NURSING

PROSTHETICS AND ORTHOTICS

Purchase items (including repairs and replacements) over \$500 (excluding ostomy supplies)

DURABLE MEDICAL EQUIPMENT

Purchase items (including repairs and replacements) over \$500, and ALL Rentals (except oxygen, diabetic supplies and unit dose medication for nebulizer)

RECONSTRUCTIVE PROCEDURES AND POTENTIALLY COSMETIC PROCEDURES

Abdominoplasty
 Augmentation mammoplasty
 Blepharoplasty
 Chemical peels
 Dermabrasion
 Excision of redundant skin
 Keloid removal
 Lipectomy/Liposuction
 Orthognathic surgery procedures
 Mastopexy
 Otoplasty
 Panniculectomy
 Reduction mammoplasty
 Removal or reinsertion of breast implants
 Rhinoplasty
 Varicose vein procedures
 Scar revision
 Subcutaneous mastectomy for gynecomastia

MENTAL HEALTH/SERIOUS MENTAL ILLNESS/SUBSTANCE ABUSE

Mental health and serious mental illness treatment (Inpatient/Partial Hospitalization Programs/Intensive Outpatient Programs)
 Substance abuse treatment (Inpatient/Outpatient/Partial Hospitalization)

BIOTECHNOLOGY/SPECIALTY INJECTABLE DRUGS (see list included in your open enrollment packet)

Personal Choice® network providers will obtain precertification for you if it is required. You are not required to obtain precertification when treated in a Personal Choice network hospital or facility or by a Personal Choice network physician. Members are not responsible for financial penalties because a Personal Choice network provider does not obtain precertification.

If the provider is a BlueCard® PPO provider of another Blue Plan, or you use an out-of-network provider, you must obtain precertification if required. You may be subject to a 20% reduction in benefits if precertification is not obtained.

In addition to the precertification requirements listed above, you should contact Independence Blue Cross and provide prenotification for certain categories of treatment so you will know prior to receiving treatment whether it is a covered service. This applies to network providers and members who elect to receive treatment provided by BlueCard providers, or out-of-network providers. The categories of treatment (in any setting) include

- Any surgical procedure that may be considered potentially cosmetic; and
- Any procedure, treatment, drug or device that represents new or emerging technology; and
- Services that might be considered experimental/investigative.

Your provider should be able to assist you in determining whether a proposed treatment falls into one of these three categories. You are encouraged to have your provider place the call for you.

Precertification is not a determination of eligibility or a guarantee of payment. Coverage and payment are contingent upon, among other things, the patient being eligible, i.e., actively enrolled in the health benefits plan when the precertification is issued and when approved services occur. Coverage and payment are also subject to limitations, exclusions, and other specific terms of the health benefits plan that apply to the coverage request.