

Use this guide as a reference tool when submitting professional claims. The information was current at the time of publication. We will announce changes on the Provider News Center and the Provider Engagement, Analytics & Reporting (PEAR) portal.

Prefix	Product name	Payer information for electronic claims ISA-08 GS-03		Paper claim mailing address	Billing provider
	Keystone Health Plan East	Independence			
QCG	Keystone Health Plan East POS				Valid and registered NPI is <b>required</b> . Electronic (837P) Loop 2010AA NM108 = XX NM109 = NPI # Paper (CMS-1500) NPI # – Box 33A
QCH	Keystone Health Plan East HMO			Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	
001	Keystone 65 HMO				
QCI	Keystone 65 Focus Rx HMO				
QCJ	Keystone Health Plan East ERISA POS				
QCK	Keystone 65 POS				
QCL	Keystone Health Plan East ERISA HMO				
QAC	IBC HMO Proactive Individual – Off Exchange				
QSP	IBC HMO Proactive Small Group				
QND	IBC HMO Proactive Individual – On Exchange	54704	95056		
	Keystone HMO Platinum – On Exchange*		93030		
	Keystone HMO Gold – On Exchange				
QEB	Keystone HMO Silver Classic – On Exchange Keystone HMO Silver Basic – On Exchange Keystone HMO Bronze – On Exchange Keystone HMO Gold Classic – On Exchange				
YXR	Small Group POS – On Exchange*				
	Keystone HMO Platinum – Off Exchange*				
ODW	Keystone HMO Gold – Off Exchange				
QBW	Keystone HMO Silver Classic – Off Exchange*				
	Keystone HMO Bronze – Off Exchange				
	Personal Choice®	Independence			
WYX	Personal Choice EPO – HSA	54704	54704	Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	
YXF	Personal Choice PPO				
YXK	Personal Choice 65 <sup>SM</sup> PPO Personal Choice 65 Prime Rx PPO				

Prefix	Product name	Payer information for electronic claims ISA-08 GS-03		Paper claim mailing address	Billing provider
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	Personal Choice® (continued)	Indepe	ndependence		Valid and registered NPI is required. Electronic (837P) Loop 2010AA NM108 = XX NM109 = NPI # Paper (CMS-1500)
QBJ	Personal Choice PPO Platinum – Off Exchange*	-			
	Personal Choice PPO Gold – Off Exchange Personal Choice PPO Gold Preferred – Off Exchange			Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	
	Personal Choice PPO Silver – Off Exchange*				
	Personal Choice PPO Bronze – Off Exchange Personal Choice PPO Bronze Reserve – Off Exchange*				
	Personal Choice PPO Platinum – On Exchange*				
QBU	Personal Choice PPO Gold – On Exchange Personal Choice PPO Gold Preferred – On Exchange Personal Choice PPO Gold Classic – On Exchange	54704 5	54704		
	Personal Choice PPO Silver Classic – On Exchange				
	Personal Choice PPO Bronze – On Exchange Personal Choice PPO Bronze Reserve – On Exchange*				
YXU	Small Group PPO – On Exchange*				
QBY	Personal Choice EPO Catastrophic, Bronze Basic, Bronze Classic, Bronze Reserve, Gold*, Platinum*, and Silver Reserve* – On Exchange				
QBZ	Personal Choice EPO Catastrophic, Bronze Basic, Bronze Classic, Bronze Reserve, Gold*, Platinum*, Silver Reserve*, Silver Reserve Select* – Off Exchange				
	BlueCard®	Independence			NPI # – Box 33A
All National PPO Prefixes	PPO Professional Blue Cross or Blue Shield member ID card with "PPO" in a suitcase and a prefix not defined previously <sup>†‡</sup> Medicare Advantage PPO Blue Cross or Blue Shield member ID card with "MA PPO" in a suitcase and a prefix not defined previously	54704	54704	Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	

Prefix	Product name	Payer information for electronic claims		Paper claim mailing address	Billing provider	
	BlueHPN®	Independence				
All BlueHPN Prefixes	ID Card Front: BlueHPN members will be identified by the Blue High Performance Network name and the "BlueHPN in a suitcase" logo  ID Card Back: A disclaimer indicates that the member has limited benefits outside of BlueHPN product areas  Prefixes will be added to this grid, as assigned.	54704	54704	Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	Valid and registered NPI is <b>required</b> . Electronic (837P)	
	Blue Cross®	Independence			Loop 2010AA NM108 = XX	
QMO	MedigapFreedom	54704	54704	Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	NM109 = NPI # Paper (CMS-1500) NPI # – Box 33A	
	Blue Shield®	Highmark		lighmark		
QCA QCC	Traditional Blue Cross <sup>®</sup> Blue Shield <sup>®</sup> Concurrent Major Medical	54771				
QCE	Security 65 <sup>®</sup> , 65 Special, and MedigapSecurity		54771 5	54771	Highmark Blue Shield 54771 P.O. Box 890062	
QCN QCO	Comprehensive Major Medical (CMM) Blue Cross Indemnity			34771	54771 54771	Camp Hill, PA 17089-0062
QCR	Medigap, Blue Cross only					
	Federal Blue Cross	Highmark				
R followed by 8 numeric characters	Federal Employee Program (FEP) member ID starts with an "R"	54771	54771	Highmark Blue Shield P.O. Box 890062 Camp Hill, PA 17089-0062		

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	Third-party administrators	Independence Administrators			
Independence Administrators National PPO prefixes	Independence Administrators logo on the ID card with "PPO" in a suitcase and a prefix not defined previously  Independence Administrators  For additional claims information, visit <a href="www.ibxtpa.com/providers">www.ibxtpa.com/providers</a> .				
Independence Administrators Blue HPN prefixes	ID card front: Blue HPN members will be identified by the Blue High Performance Network name and the "Blue HPN in a suitcase" logo  ID card back: A disclaimer indicates that the member has limited benefits outside of Blue HPN product areas  Prefixes will be added to this grid, as assigned.  Independence Administrators For additional claims information, visit <a href="https://www.ibxtpa.com/providers">www.ibxtpa.com/providers</a> .	54704	TA720 or 54763	Independence Administrators c/o Processing Center P.O. Box 21974 Eagan, MN 55121	Valid and registered NPI is <b>required</b> . Electronic (837I) Loop 2010AA NM108 = XX NM109 = NPI # Paper (UB-04) NPI # - Box 56

<sup>\*</sup> This product is no longer offered.

<sup>†</sup> When treating Highmark members, professional claims must be submitted directly to Highmark.

<sup>‡</sup> When treating non-Independence members, professional providers contracted with other local area Blue Cross and/or Blue Shield (BCBS) health plans (e.g., Capital Blue Cross and Horizon Blue Cross Blue Shield of New Jersey) must submit claims to the contracted BCBS health plan for the member based on their member ID card.