

Use this guide as a reference tool when submitting facility claims. The information was current at the time of publication. We will announce changes on the Provider News Center and the Provider Engagement, Analytics & Reporting (PEAR) portal.

Prefix	Product name	Payer information for electronic claims ISA-08 GS-03		Paper claim mailing address	Billing provider	
	Keystone Health Plan East	Independence				
QCG	Keystone Health Plan East POS					
QCH	Keystone Health Plan East HMO					
QCI	Keystone 65 HMO					
QCI	Keystone 65 Focus Rx HMO					
QCJ	Keystone Health Plan East ERISA POS				Valid and registered NPI is required . Electronic (837I) Loop 2010AA	
QCK	Keystone 65 POS					
QCL	Keystone Health Plan East ERISA HMO					
QAC	IBC HMO Proactive Individual – Off Exchange					
QSP	IBC HMO Proactive Small Group		54704 95056	Claims Receipt Center P.O. Box 211184 Eagan, MN 55121		
QND	IBC HMO Proactive Individual – On Exchange	54704 9				
	Keystone HMO Platinum – On Exchange*					
	Keystone HMO Gold – On Exchange					
QEB	Keystone HMO Silver Classic – On Exchange Keystone HMO Silver Basic – On Exchange Keystone HMO Bronze – On Exchange Keystone HMO Gold Classic – On Exchange					NM108 = XX NM109 = NPI # Paper (UB-04) NPI # – Box 56
YXR	Small Group POS – On Exchange*					
	Keystone HMO Platinum – Off Exchange*					
ODW	Keystone HMO Gold – Off Exchange					
QBW	Keystone HMO Silver Classic – Off Exchange*					
	Keystone HMO Bronze – Off Exchange					
	Personal Choice®	Independence				
WYX	Personal Choice EPO – HSA	54704	54704 54704	Claims Receipt Center 54704 P.O. Box 211184		
YXF	Personal Choice PPO					
YXK	Personal Choice 65 SM PPO Personal Choice 65 Prime Rx PPO		3.70.		Eagan, MN 55121	

Prefix	Product name	Payer information for electronic claims ISA-08 GS-03		Paper claim mailing address	Billing provider
				maming address	
	Personal Choice® (continued)	Independence			
QBJ	Personal Choice PPO Platinum – Off Exchange*	54704 54704			Valid and registered NPI is required. Electronic (837I) Loop 2010AA NM108 = XX NM109 = NPI # Paper (UB-04)
	Personal Choice PPO Gold – Off Exchange Personal Choice PPO Gold Preferred – Off Exchange				
	Personal Choice PPO Silver – Off Exchange*				
	Personal Choice PPO Bronze – Off Exchange Personal Choice PPO Bronze Reserve – Off Exchange*				
	Personal Choice PPO Platinum – On Exchange*				
QBU	Personal Choice PPO Gold – On Exchange Personal Choice PPO Gold Preferred – On Exchange Personal Choice PPO Gold Classic – On Exchange		54704	Claims Receipt Center P.O. Box 211184	
	Personal Choice PPO Silver Classic – On Exchange			Eagan, MN 55121	
	Personal Choice PPO Bronze – On Exchange Personal Choice PPO Bronze Reserve – On Exchange*				
YXU	Small Group PPO – On Exchange*				
QBY	Personal Choice EPO Catastrophic, Bronze Basic, Bronze Classic, Gold*, Bronze Reserve, Platinum*, and Silver Reserve* – On Exchange				
QBZ	Personal Choice EPO Catastrophic, Bronze Basic, Bronze Classic, Gold*, Bronze Reserve, Platinum*, Silver Reserve*, and Silver Reserve Select* – Off Exchange				
	BlueCard [®]	Independence			NPI # – Box 56
All National PPO Prefixes	PPO Blue Cross or Blue Shield member ID card with "PPO" in a suitcase and a prefix not defined previously ^{†‡} Medicare Advantage PPO Blue Cross or Blue Shield member ID card with "MA PPO" in a suitcase and a prefix not defined previously [†]	54704	54704	Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	

Prefix	Product name	Payer information for electronic claims ISA-08 GS-03		Paper claim mailing address	Billing provider			
	BlueHPN®	Independence						
All BlueHPN Prefixes	ID Card Front: BlueHPN members will be identified by the Blue High Performance Network name and the "BlueHPN in a suitcase" logo ID Card Back: A disclaimer indicates that the member has limited benefits outside of BlueHPN product areas Prefixes will be added to this grid, as assigned.	54704	54704	Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	Valid and registered NPI is required. Electronic (837I) Loop 2010AA NM108 = XX NM109 = NPI # Paper (UB-04)			
	Blue Cross®	Independence			NPI # – Box 56			
QCA	Traditional Blue Cross® Blue Shield®							
QCC	Concurrent Major Medical	54704						
QCE	Security 65®, 65 Special, and MedigapSecurity		54704		Claims Receipt Center			
QCN	Comprehensive Major Medical (CMM)			54704	54704	54704 54704	P.O. Box 211184	P.O. Box 211184
QCO	Blue Cross Indemnity			Eagan, MN 55121				
QCR	Medigap, Blue Cross only							
QMO	MedigapFreedom							

Prefix	Product name	Payer information for electronic claims		Paper claim mailing address	Billing provider
	Federal Blue Cross	ISA-08 GS-03 Independence			
R followed by 8 numeric characters	Federal Employee Program (FEP) member ID starts with an "R"	54704	54704	Claims Receipt Center P.O. Box 211184 Eagan, MN 55121	
	Third-party administrators	Independence Administrators			
Independence Administrators National PPO prefixes	Independence Administrators logo on the ID card with "PPO" in a suitcase and a prefix not defined previously Independence Administrators For additional claims information, visit www.ibxtpa.com/providers .	54704	TA720 or 54763	Independence Administrators c/o Processing Center P.O. Box 21974 Eagan, MN 55121	Valid and registered NPI is required. Electronic (837I) Loop 2010AA NM108 = XX
Independence Administrators BlueHPN prefixes	ID Card Front: BlueHPN members will be identified by the Blue High Performance Network name and the "BlueHPN in a suitcase" logo ID Card Back: A disclaimer indicates that the member has limited benefits outside of BlueHPN product areas Prefixes will be added to this grid, as assigned. Independence Administrators For additional claims information, visit www.ibxtpa.com/providers.	54704	TA720 or 54763	Independence Administrators c/o Processing Center P.O. Box 21974 Eagan, MN 55121	NM109 = NPI # Paper (UB-04) NPI # - Box 56

^{*}This product is no longer offered.

 $[\]dagger$ When treating Highmark members, facility claims must be submitted directly to Highmark.

[‡] When treating non-Independence members, facilities contracted with other local area Blue Cross and/or Blue Shield (BCBS) health plans (e.g., Capital Blue Cross and Horizon Blue Cross Blue Shield of New Jersey) must submit claims to the contracted BCBS health plan for the member based on their member ID card.